



CAPABILITY STATEMENT

Our commitment to quality, integrity, and customer satisfaction is evident in every aspect of our operations.

Who we are

VOC's Australia — Verification of competency, done smarter.

VOC's Australia is a specialist provider of Verification of Competency (VOC) assessments across high-risk, resource, and construction sectors. As a sister company of ACA Training (RTO No: 52924), we bring together real industry experience and technology-driven delivery to offer a VOC solution that is as professional as it is practical.

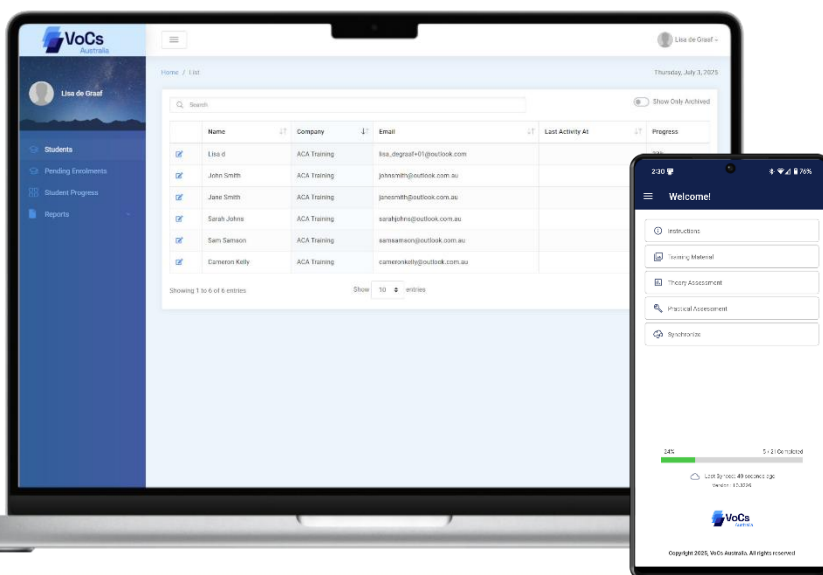
Business-to-business focus

We work directly with employers to meet project, contractual and audit requirements — with fast turnaround, customisable delivery and zero unnecessary admin.

Where we work

Available nationally, with a strong footprint in:

- Mining & resources
- Civil & infrastructure
- Drilling & exploration
- Transport & high-risk plant operations
- International Verifications



Why clients choose us

Streamlined, paperless process

No clipboards. No lost forms. No delays.

Our fully electronic workflow ensures clean, compliant, and time-stamped assessment records — instantly retrievable for audits or reporting.

01

Registration link

Training Manager sends registration link to worker via email



02

Confirmation

Worker completes registration online.
Worker receives confirmation that registration has been submitted



03

Approval

Training Manager receives email to accept or reject worker registration



04

App Access

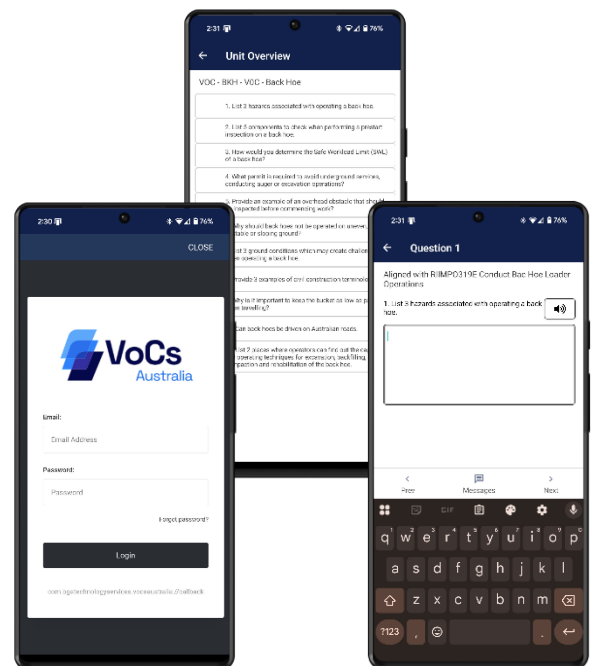
Worker receives instructions once approved and account confirmation to log in and set a password



05

Certification

Worker hits 100%
Completion statements sent



Our point of difference

What makes us different

Offline-capable VOC app

We're one of the only providers in Australia offering a dedicated VOC assessment app that works offline — ideal for remote sites, FIFO operations or anywhere network coverage is patchy. Assessors can complete, sign off, and store evidence without internet access, with automatic syncing once connected.

Industry-experienced assessors

All assessments are conducted by qualified professionals who hold the relevant licences, understand site expectations, and speak the same language as your workforce.



Competencies

What we assess

We provide VOC assessments across a wide range of competencies, including but not limited to:

- Mobile plant and earthmoving equipment
- High-risk licences
- Site-specific procedures and task validations

General	
• PPE • Housekeeping • Manual Handling • Isolation • Out of Service • Spill Response • Two Ways and Sat Phones • Spotting • Air Tools	• Angle Grinders • Pressure Washer • Grease Gun • Oxy Cutting • Portable Fire Extinguisher • Extinguishing Machinery Fires • Working at Heights • Battery Operated Hand Tools
Mining	
• Forklift • Backhoe • Skid Steer • Telescopic Material Handler • Integrated Tool Carrier • Front End Loader • Roller Operations	• Grader • Articulated Haul Truck • Excavator • Elevated Work Platform • Articulated Haul Truck • Street Sweeper • Vac truck

Vehicles	
• Pre-Starts • Refuelling Vehicles • Light Vehicle • Vehicle Loading Crane • Jump Start - Leads • Jump Start - Starter Pack	• Wheel Chocks • Parking on Hills • Change LV Wheel • Change Truck Wheel • Trailers
Construction	
• Generator • Jack Hammer • Plate Wacker • Power Auger	• Quick Cut Saw • Troweling Machine • Compressor • Scaffolding Basic
Trenchless Technology	
• Impact Moling Ramming • Install close fit linings for existing pipeline systems	• Renovate large diameter pipes and chambers
Drilling	
• VOC assessments to cover tasks involved in for major drilling methods	

The following units can be reaccredited as Statements of Attainment for workers currently holding the certification

- RIIWHS204E Work Safely at Heights
- RIIWHS202E Enter and work in confined spaces

In addition to the above competencies, we are constantly updating the scope of our offerings and work with our clients to meet their specific Verification of Competency needs.



Let's work together

Looking for a faster, smarter way to verify competency on-site?

Contact VOCs Australia today to discuss your custom delivery and bulk worker verifications.

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